



The DSLive Guide: How to Unblock Popups

Contents:

1.	Introductionp	.1
2.	Internet Explorer p	.1
3.	Google Chrome	.3

1. Introduction

If you have blocked popups on your internet browser, you may find that when you try to view a document in DataSpace with the document viewer, you are prevented from doing so. This guide will briefly demonstrate how to 'unblock' popups on Google Chrome and Internet Explorer browsers.

2. Internet Explorer

To unblock popups in Internet Explorer, open the browser and click the **'Tools'** button in the top right hand corner (see image below).



Select 'Internet Options' from the drop down list.

In the **'Internet Options'** window, select the **'Privacy'** tab.

If the **'Pop-up Blocker'** box is ticked, the pop-up blocker is turned on.

To unblock, press the 'Settings' button.

Settings

		I	nternet	Options		? ×
General	Security	Privacy	Content	Connections	Programs	Advanced
Setting	s					
Select a	a setting fo	r the Inte	rnet zone			
Medium						
 Blocks third-party cookies that do not have a compact privacy policy Blocks third-party cookies that save information that can be used to contact you without your explicit consent Restricts first-party cookies that save information that can be used to contact you without your implicit consent 						
	Sites	Imp	port	Advanced	De	fault
Location Vever allow websites to request your Olear Sites Obside the second sec					r Sites	
Pon-un Blocker						
Turr	n on Pop-u	o Blocker			Set	ttings
InPrivate						
☑ Disable toolbars and extensions when InPrivate Browsing starts						
			Oł	Ca	ancel	Apply

In the **'Pop-up Blocker Settings'** window, you can add a website that you wish to allow pop-ups from.

Type <u>http://www.dataspacelive.co.uk/</u> into the **'Address'** field and click the **'Add'** button

Add

The address will appear in the **'Allowed Sites'** box below. You can remove this later again by selecting the address once in the box and clicking **'Remove'.**

Pop-ups from this DataSpace Live have now been unblocked and you can click **'Close'** at the bottom of the window.

Pop-up Blocker Settin	ngs
xceptions Pop-ups are currently blocked. You can allo websites by adding the site to the list below.	w pop-ups from specific
Address of website to allow:	
http://www.dataspacelive.co.uk/	Add
Allowed sites:	
www.dataspacelive.co.uk	Remove
	Remove all
latifications and blacking laugh	
Play a sound when a peop up is blocked	
Flay a sound when a pop-up is blocked. Show Notification bar when a pop-up is blocked.	
blocking level:	
Medium: Block most automatic pop-ups	¥

3. Google Chrome

To unblock popups in Google Chrome, open the browser and click the **'Customize and Control'** button in the top right hand corner (see image below).

Resolution 🗕 🗖 🗙 Customize Dataspace Live V3 × Dataspace Live V3 × and Control ← → C 🗋 www.dataspacelive.co.uk/dashboard.aspx $\star \equiv$ 🔢 Apps 🔉 Screencast.com 🕼 Zoho CRM 🕒 SAP 🕒 DSLive 🗋 Consult 🗋 Resolu Ctrl+T New tab Settings Ctrl+N New window **X**DataSpace New incognito window Ctrl+Shift+N My Dataspace History Ctrl+H My Dataspace Ctrl+J Downloads Recent Tabs Applications Latest News Bookmarks Happy 30th Birthday Resolution! My To-Do List 23 100% It's been 30 years since Resolution was registered as a cor Zoom Print... Ctrl+P My Calendar NEW Video Tutorial: 'An Introduction to Qwick Fill' Ctrl+S Save page as... Watch our new video tutorial.... My Mail Find... Ctrl+F NEW Video Tutorial: 'Want to search for an application onli More tools My Profile Watch our quick new video tutorial... Cut Сору Paste Edit Calling all admin and technical staff! We need your help! Setting About Google Chrome We're currently updating all our contact details for local au Help The DSLive Guide: 'Updating an Application Status' Relaunch Chrome in Windows 8 mode © 2015 Resolution Data Management Ltd Exit Ctrl+Shift+O

Select 'Settings' from the drop down list.

Under the 'Settings' window scroll down to the bottom and click 'Show advanced settings'.



Select 'Content Settings'

Content settings...

Default browser Make Google Chrome the default browser Coople Chrome is not currently using default browser	Settings					
Make Google Chrome the default browser	Default browser					
Cooperation of the second structure of the second structure of the second second structure of the second se	Make Google Chrome the default browser					
Google Chrome is not currently your default browser.	Google Chrome is not currently your default browser.					
Privacy	Privacy					
Clear browsing data	Content settings Clear browsing data					
Google Chrome may use web services to improve your browsing experience. these services. <u>Learn more</u>	ce.					

Scroll down to **'Pop-ups'**.

Under **'Pop-ups'** you will probably find the recommended setting to block popups selected.

To select which a websites you would like to allow pop-ups for select 'Manage Exceptions'

Manage exceptions...

Content settings <u>Manage individual plugins...</u> Pop-ups Allow all sites to show pop-ups Do not allow any site to show pop-ups (recommended) <u>Manage exceptions...</u>

In the **'Pop-ups Exceptions'** window, you can add a website that you wish to allow pop-ups from.

Type <u>http://www.dataspacelive.co.uk/</u> into the **'Hostname'** field and select **'Allow'** from the drop down **'Behaviour'** list.

Pop-up exceptions		×
Hostname pattern	Behavior	
www.dataspacelive.co.uk	Allow	
Learn more	Done]

The address will appear in the **'Hostname'** box. You can remove this later again by selecting the address once in the box and changing the behaviour to **'Block'**.

Pop-ups from this DataSpace Live have now been unblocked and you can click **'Done'** at the bottom of the window.

Pop-up exceptions		×
Hostname pattern	Behavior	-
www.dataspacelive.co.uk	Allow	
[*.]example.com	Allow	
		.
Learn more	Done	

Watch this guide as a video:

http://www.screencast.com/t/mGgWVABqaN

We hope you found this guide helpful.

For help or support: helpdesk@resolutiondm.com or call 01242 260505

